

2011-12 KPI Student Satisfaction Rate by Program

	% Q14 Knowledge and Skills - Future Career	% Q26 Learning Experiences - Program Quality	% Q44 Quality of Facilities/Re sources	% Q45 Quality of Services	% KPI Student Satisfaction KPI	Number of students included in KPI
Province	87.4	80.8	70.1	68.8	76.8	117,811
Large Colleges	86.7	79.9	69.4	67.7	75.9	69,520
Sheridan	86.5	81.8	67.8	66.8	75.7	7,821
Advanced Special Effects Makeup PASEM (Trafalgar Campus)	88.2	88.2	76.5	58.8	77.9	17
Advanced Television and Film PATAF (Trafalgar Campus)	84.2	47.4	84.2	68.4	71.1	19
Advertising (2 yrs) PADVT (Trafalgar Campus)	88.9	88.9	75	77.8	82.6	36
Advertising (3 yrs) PADVA (Trafalgar Campus)	88.6	88.6	78.5	79.7	83.9	79
Animal Care PANCR (Davis Campus)	94	95	53	51	73.3	100
Applied Arts (Interior Design) PBAID (Trafalgar Campus)	86.7	82.2	42.2	46.7	64.4	45
Applied Photography PAPHT (Trafalgar Campus)	94.4	91.7	72.2	58.3	79.2	36
Architectural Technician PATCN (Davis Campus)	96.3	81.5	44.4	59.3	70.4	27
Architectural Technology Coop PARTC (Davis Campus)	89.2	76.9	47.7	49.2	65.8	65
Architectural Technology PARTY (Davis Campus)	82.4	72.5	49.5	53.8	64.6	91
Art Fundamentals PARTF (Trafalgar Campus)	80.7	84.7	82.7	72.8	80.2	202
BAA Illustration PBAAI (Trafalgar Campus)	87.1	88.7	80.6	72.6	82.3	62
BAA Animation PBAAA (Trafalgar Campus)	81.3	77.8	72.6	67.8	74.9	230
BAA Illustration Technical and Scientific PBATS (Trafalgar Campus)	85.7	85.7	54.3	54.3	70	35
BAA Illustration-Interpretive PBAII (Trafalgar Campus)	89.5	86.3	69.5	57.9	75.8	95
Bach Applied Arts- Photography PBAAP (Trafalgar Campus)	100	100	87.5	78.1	91.4	32
BAHSc Athletic Therapy PBAHS (Davis Campus)	98.1	90.6	27.4	24.5	60.1	106
BAHSc-Ex Sci and Health Promotion PBAES (Davis Campus)	89.5	87.7	52.6	56.1	71.5	57
BAISc (Info Systems Security) PBAIS (Trafalgar Campus)	89.2	94.6	89.2	81.1	88.5	37

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Banking and Wealth Management PBAWM (Hazel McCallion Campus)	88.2	76.5	70.6	82.4	79.4	17
Banking and Wealth Management PBAWM (Trafalgar Campus)	71.4	64.3	85.7	71.4	73.2	14
Banking and Wealth Mgmt Coop PBAWC (Trafalgar Campus)	75	75	50	37.5	59.4	8
Business Accounting PBUSA (Davis Campus)	84.2	86	71.9	70.2	78.1	57
Business Accounting PBUSA (Hazel McCallion Campus)	92.3	88.5	84.6	69.2	83.7	26
Business Accounting PBUSA (Trafalgar Campus)	82.8	72.4	65.5	65.5	71.6	29
Business Admin Accounting PBSAA (Davis Campus)	79.3	79.3	62.1	67.2	72	58
Business Admin Accounting PBSAA (Hazel McCallion Campus)	85	80	90	90	86.3	20
Business Admin Accounting PBSAA (Trafalgar Campus)	75	75	90	85	81.3	20
Business Admin Acctg Coop PBSAC (Davis Campus)	92.6	88.9	88.9	92.6	90.7	27
Business Admin Acctg Coop PBSAC (Hazel McCallion Campus)	68.2	77.3	63.6	72.7	70.5	22
Business Admin Acctg Coop PBSAC (Trafalgar Campus)	82.4	91.2	82.4	82.4	84.6	34
Business Admin Finance Coop PBAFC (Hazel McCallion Campus)	81	85.7	71.4	76.2	78.6	21
Business Admin Finance Coop PBAFC (Trafalgar Campus)	77.8	50	77.8	50	63.9	18
Business Admin Finance PBAFI (Davis Campus)	85.7	78.6	71.4	60.7	74.1	28
Business Admin Finance PBAFI (Hazel McCallion Campus)	66.7	83.3	83.3	66.7	75	6
Business Admin Finance PBAFI (Trafalgar Campus)	84.1	70.5	68.2	65.9	72.2	44
Business Admin Human Coop PBAHC (Davis Campus)	83.3	66.7	50	66.7	66.7	6
Business Admin Human Coop PBAHC (Hazel McCallion Campus)	100	62.5	87.5	75	81.3	8
Business Admin Marketing Coop PBAMC (Hazel McCallion Campus)	73.9	65.2	60.9	65.2	66.3	23
Business Admin Marketing Coop PBAMC (Trafalgar Campus)	83.1	81.4	74.6	71.2	77.5	59
Business Admin Marketing PBAMK (Davis Campus)	84.6	80.8	69.2	53.8	72.1	26

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Business Admin Marketing PBAMK (Hazel McCallion Campus)	85.7	57.1	85.7	85.7	78.6	14
Business Admin Marketing PBAMK (Trafalgar Campus)	87.9	87.9	70.7	70.7	79.3	58
Business Administration - Human Resources PBAHR (Hazel McCallion Campus)	100	87.5	100	100	96.9	16
Business Administration Human PBAHR (Davis Campus)	76.9	61.5	50	50	59.6	26
Business Finance Coop PBUFC (Trafalgar Campus)	100	75	100	87.5	90.6	8
Business Finance PBUFI (Davis Campus)	86.7	81.7	65	56.7	72.5	60
Business Finance PBUFI (Hazel McCallion Campus)	75	75	81.3	75	76.6	16
Business Human Resources PBUHR (Davis Campus)	78.8	78.8	63.6	69.7	72.7	33
Business Human Resources PBUHR (Hazel McCallion Campus)	60	100	80	80	80	5
Business Human Resources PBUHR (Trafalgar Campus)	83.1	70.8	80	72.3	76.5	65
Business Marketing PBUMK (Davis Campus)	90.9	78.2	67.3	70.9	76.8	55
Business Marketing PBUMK (Hazel McCallion Campus)	71.4	71.4	71.4	67.9	70.5	28
Business Marketing PBUMK (Trafalgar Campus)	92.3	79.5	71.8	71.8	78.8	39
Business PBUSS (Davis Campus)	81.7	73.1	64.5	67.7	71.8	93
Business PBUSS (Hazel McCallion Campus)	71.1	71.1	76.3	63.2	70.4	38
Business PBUSS (Trafalgar Campus)	66.7	83.3	75	66.7	72.9	12
Business Process Management PBPRI (Hazel McCallion Campus)	72.7	57.6	84.8	69.7	71.2	33
Chem Eng Techy Env Coop PCEEC (Davis Campus)	83.3	66.7	50	66.7	66.7	6
Chem Engineering Techy Coop PCETC (Davis Campus)	72.7	81.8	36.4	27.3	54.5	11
Chem Engineering Techy Env PCETE (Davis Campus)	83.3	83.3	33.3	33.3	58.3	6
Chemical Engineering Techy PCETY (Davis Campus)	90.9	86.4	72.7	63.6	78.4	22
Chemical Laboratory Technician PCLTN (Davis Campus)	76.9	69.2	53.8	61.5	65.4	13

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Child and Youth Worker PCYWK (Davis Campus)	91.6	85	45.8	50.5	68.2	107
Community and Justice Studies PCAJS (Davis Campus)	86.5	84.3	41.6	50.6	65.7	89
Community Development PCWOD (Davis Campus)	85.7	61.9	28.6	57.1	58.3	21
Computer Animation - Digital Visual Effects PCADV (Trafalgar Campus)	66.7	50	66.7	66.7	62.5	6
Computer Animation PCANM (Trafalgar Campus)	97.2	97.2	88.9	75	89.6	36
Computer Engineering Tech Coop PCTEC (Davis Campus)	68.8	71.4	59.7	58.4	64.6	77
Computer Engineering Technology PCPET (Davis Campus)	72.2	55.6	61.1	61.1	62.5	18
Computer Engineering Technician PCPEN (Davis Campus)	73.7	78.9	52.6	68.4	68.4	19
Computer Programmer PCOMP (Davis Campus)	71.4	73.2	67.9	64.3	69.2	56
Computer Programmer PCOMP (Trafalgar Campus)	90	80	80	85	83.8	40
Computer Systems Technician PCSSN (Davis Campus)	89.7	79.5	76.9	69.2	78.8	39
Computer Systems Technician PCSSN (Trafalgar Campus)	83.3	66.7	83.3	83.3	79.2	6
Computer Systems Technology - Network Eng. Co PCSSC (Davis Campus)	81	70.6	65.9	69	71.6	126
Computer Systems Technology - Network Eng. Co PCSSC (Trafalgar Campus)	82.9	77.1	71.4	74.3	76.4	35
Computer Systems Technology - Systems Analyst PCSAC (Davis Campus)	81.3	68.8	68.8	75	73.4	16
Computer Systems Technology - Systems Analyst PCSTA (Trafalgar Campus)	100	63.6	54.5	45.5	65.9	11
Computer Systems Techy Systems Analyst Coop PCSAC (Trafalgar Campus)	84.8	67.4	56.5	60.9	67.4	46
Computer Systems Techy Systems Analyst Coop PCSTA (Davis Campus)	80	65	57.5	57.5	65	40
Corporate Communications PCCOM (Trafalgar Campus)	93.5	83.9	71	61.3	77.4	31
Cosmetic Techniques and Mgmt PCTAM (Trafalgar Campus)	88.3	82.5	64.2	64.2	74.8	120
Crafts and Design Ceramics PCRDC (Trafalgar Campus)	93.3	100	86.7	66.7	86.7	15
Crafts and Design Fabrics PCRDT (Trafalgar Campus)	89.5	89.5	63.2	47.4	72.4	19

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Crafts and Design Furniture PCRDF (Trafalgar Campus)	96.9	96.9	65.6	53.1	78.1	32
Crafts and Design Glass PCRDG (Trafalgar Campus)	95	95	80	75	86.3	20
Early Childhood Education - Intensive PECEI (Davis Campus)	100	100	64.7	52.9	79.4	17
Early Childhood Education PECED (Davis Campus)	94.3	86.6	69.4	71.3	80.4	157
Early Childhood Education PECED (Trafalgar Campus)	94.3	90.1	80.1	80.9	86.3	141
Early Childhood Leadership PBECL (Davis Campus)	83.3	100	33.3	50	66.7	6
E-commerce Management PECOM (Trafalgar Campus)	40	60	60	60	55	5
Educational Assistant- Intensive PEDAI (Trafalgar Campus)	96.2	92.3	73.1	80.8	85.6	26
Educational Assistant PCEAD (Trafalgar Campus)	97.3	91.9	67.6	64.9	80.4	37
Electromechanical Eng. Technician PELTN (Davis Campus)	81.3	81.3	81.3	87.5	82.8	16
Electromechanical Eng. Technology Coop PEMTC (Davis Campus)	75.6	65.9	39	43.9	56.1	41
Electromechanical Eng. Technology PEMTY (Davis Campus)	73.7	63.2	57.9	63.2	64.5	19
Electronics Engineering Technician PEETN (Davis Campus)	84	76	70	76	76.5	50
Electronics Engineering Technology Coop PEETC (Davis Campus)	83.3	72.9	64.6	60.4	70.3	48
Electronics Engineering Technology PELTY (Davis Campus)	79.3	82.8	62.1	62.1	71.6	29
Emergency Management (1 yr.) PEMGD (Davis Campus)	95.5	90.9	90.9	86.4	90.9	22
English Language Studies (ESL) PGASE (Davis Campus)	78.3	76.1	60.9	69.6	71.2	46
English Language Studies (ESL) PGASE (Trafalgar Campus)	80	80	60	66.7	71.7	15
Environmental Control Coop PENCC (Davis Campus)	84.2	73.7	36.8	36.8	57.9	19
Environmental Technician PENST (Davis Campus)	83.3	83.3	83.3	66.7	79.2	6
Esthetician PESTH (Trafalgar Campus)	98.2	92.7	78.2	81.8	87.7	55
Financial Planning PFINP (Hazel McCallion Campus)	100	100	81.8	81.8	90.9	11

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Fitness Leadership PFITL (Davis Campus)	87.1	90.3	77.4	67.7	80.6	31
General Arts and Science - College (1 yr) PGASC (Trafalgar Campus)	60	73.3	80	86.7	75	15
General Arts and Science - College Profile PGASC (Davis Campus)	56	64	76	72	67	25
General Arts and Science - Health PGASH (Davis Campus)	82.6	88.4	47.8	58	69.2	69
General Arts and Science - University (1 yr) PGAUC (Davis Campus)	82.4	88.2	70.6	76.5	79.4	17
General Arts and Science - University (1 yr) PGAUC (Trafalgar Campus)	88.2	88.2	76.5	76.5	82.4	17
General Arts and Science - University (2 yrs) PGASU (Trafalgar Campus)	71.4	77.1	74.3	71.4	73.6	35
General Arts and Science - University PGASU (Davis Campus)	55.6	72.2	55.6	61.1	61.1	18
General Arts and Science Pre-Business PGASB (Davis Campus)	85.7	85.7	71.4	42.9	71.4	7
Global Business Management PBGBM (Davis Campus)	80	82.9	57.1	51.4	67.9	35
Help Desk Technician PHDTN (Davis Campus)	100	83.3	66.7	66.7	79.2	6
Human Resource Management Coop PHRMC (Davis Campus)	96.8	90.3	51.6	58.1	74.2	31
Human Resource Management Coop PHRMC (Trafalgar Campus)	93.1	82.8	65.5	65.5	76.7	29
Interactive Multimedia PINMM (Trafalgar Campus)	100	100	94.4	88.9	95.8	18
Interior Decorating PINDE (Trafalgar Campus)	85.9	83.5	70.6	67.1	76.8	85
Interior Design PINTD (Trafalgar Campus)	88.6	75	54.5	59.1	69.3	44
International Business Coop PINTC (Hazel McCallion Campus)	81.5	63	74.1	74.1	73.1	27
Internet Communications Techy Coop PICTC (Trafalgar Campus)	87.5	69.6	87.5	83.9	82.1	56
Investigation - Public and Private PIPAP (Davis Campus)	85.7	83.9	62.5	64.3	74.1	56
IT Support Services Coop PITSC (Davis Campus)	83.9	80.4	62.5	67.9	73.7	56
IT Support Services PITSS (Davis Campus)	85	70	70	60	71.3	20
Journalism - Broadcast PBRJR (Trafalgar Campus)	91.7	83.3	72.2	69.4	79.2	36

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Journalism - New Media PJRNM (Trafalgar Campus)	100	93.3	100	86.7	95	15
Journalism - Print PJOUR (Trafalgar Campus)	94.2	92.3	67.3	65.4	79.8	52
Manufacturing Management Coop PMFMC (Davis Campus)	80	80	100	60	80	5
Manufacturing Management PMFMT (Davis Campus)	75	62.5	75	75	71.9	8
Marketing Management Coop PMKMC (Hazel McCallion Campus)	73.7	63.2	78.9	68.4	71.1	19
Mech Eng Techy Design Drafting Coop PMDDC (Davis Campus)	80.6	80.6	64.5	64.5	72.6	31
Mech Eng Techy Design Drafting PMEDD (Davis Campus)	75	68.8	62.5	50	64.1	16
Mechanical Engineering Technician - Drafting PMETD (Davis Campus)	88.9	72.2	72.2	61.1	73.6	18
Mechanical Engineering Technician PMETN (Davis Campus)	82.6	69.6	56.5	43.5	63	23
Mechanical Engineering Technology Coop PMETC (Davis Campus)	73.3	68.9	66.7	64.4	68.3	45
Mechanical Engineering Technology PMETY (Davis Campus)	62.5	56.3	56.3	56.3	57.8	16
Media Arts PMEDA (Trafalgar Campus)	85.4	83.2	73.7	69.3	77.9	137
Media Fundamentals PMDAF (Trafalgar Campus)	76.4	75.3	77.5	74.2	75.8	89
Music Theatre - Performance PMUST (Trafalgar Campus)	96.2	93.4	74.5	75.5	84.9	106
Office Administration - Executive POFAE (Davis Campus)	81	76.2	76.2	71.4	76.2	21
Office Administration - Legal POFAL (Davis Campus)	84	64	48	60	64	25
Office Administration Medical POFAM (Davis Campus)	98.6	94.2	76.8	81.2	87.7	69
Office Administration POFAD (Davis Campus)	88.1	82.2	66.1	69.5	76.5	118
Paralegal PARAL (Davis Campus)	87.5	78.7	57.4	56.6	70	136
Performing Arts - Preparation PPAPN (Trafalgar Campus)	98.2	98.2	92.9	94.6	96	56
Personal Support Worker PPSWK (Davis Campus)	85.7	81	76.2	78.6	80.4	42
Pharmacy Technician PPHTO (Davis Campus)	89.2	89.2	77.5	77.5	83.3	102

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Police Foundations PPOLF (Davis Campus)	93.4	89.4	64.5	67.8	78.8	273
Practical Nursing PPNSG (Davis Campus)	90.4	80	63.2	64	74.4	125
Project Management PPRJM (Hazel McCallion Campus)	100	77.8	70.4	66.7	78.7	27
Quality Assurance Coop PQUAC (Davis Campus)	100	100	81.8	81.8	90.9	11
Quality Assurance PQUAS (Davis Campus)	70	80	80	90	80	10
Social Service Worker - Gerontology PSSWG (Davis Campus)	83.3	66.7	66.7	50	66.7	6
Social Service Worker - Gerontology PSSWG (Trafalgar Campus)	82.1	57.1	60.7	50	62.5	28
Social Service Worker- Immigration PSSWI (Trafalgar Campus)	66.7	77.8	77.8	66.7	72.2	9
Social Service Worker PSSWK (Davis Campus)	87.1	75.7	51.4	52.9	66.8	70
Social Service Worker PSSWK (Trafalgar Campus)	89.6	75	75	81.3	80.2	48
Tchn. Prod Theatre and Live Events PTTLP (Trafalgar Campus)	94.5	89.1	74.5	70.9	82.3	55
Tourism and Travel PTOTR (Trafalgar Campus)	89.8	83	80.7	81.8	83.8	88
Veterinary Technician PVETT (Davis Campus)	95.7	92.9	65.7	61.4	78.9	70
Visual and Creative Arts - Advanced PCVAD (Trafalgar Campus)	82.8	87.1	73.1	75.3	79.6	93
Visual and Creative Arts PCVAT (Trafalgar Campus)	82.4	87.1	71.8	69.4	77.6	85
Visual Merchandising Arts PVMAS (Trafalgar Campus)	96.2	93.6	76.9	71.8	84.6	78
Web Design PNMED (Trafalgar Campus)	95.5	95.5	81.8	68.2	85.2	22