



## 2013 KPI Student Satisfaction by Program

	% Q14 Knowledge and Skills - Future Career	% Q26 Learning Experiences - Program Quality	% Q44 Quality of Facilities/Resources	% Q45 Quality of Services	% KPI Student Satisfaction KPI	Number of students included in KPI
<b>Province</b>	<b>87.2</b>	<b>80.5</b>	<b>71</b>	<b>69.7</b>	<b>77.1</b>	<b>121674</b>
<b>Large Colleges</b>	<b>86.3</b>	<b>79.4</b>	<b>70</b>	<b>68.3</b>	<b>76</b>	<b>71735</b>
<b>Sheridan Overall</b>	<b>86.8</b>	<b>80.9</b>	<b>69.8</b>	<b>68.4</b>	<b>76.5</b>	<b>8327</b>
Advanced Special Effects Makeup PASEM (Trafalgar Campus)	95.7	100	91.3	87	93.5	23
Advanced Television and Film PATAF (Trafalgar Campus)	100	86.7	93.3	73.3	88.3	15
Advertising (2 yrs) PADVT (Trafalgar Campus)	86.8	92.5	79.2	84.9	85.8	53
Advertising (3 yrs) PADVA (Trafalgar Campus)	86.2	87.7	76.9	72.3	80.8	65
Advertising Management PADGD (Trafalgar Campus)	87.5	62.5	31.3	31.3	53.1	16
Animal Care PANCR (Davis Campus)	95.5	92.4	62.1	68.2	79.5	66
Applied Arts (Interior Design) PBAID (Trafalgar Campus)	97.4	84.2	63.2	76.3	80.3	38
Architectural Technician PATCN (Davis Campus)	75	66.7	58.3	58.3	64.6	12
Architectural Technology - Int PARTB (Davis Campus)	100	100	50	33.3	70.8	6
Architectural Technology Coop PARTC (Davis Campus)	87.7	71.2	52.1	58.9	67.5	73
Architectural Technology PARTY (Davis Campus)	86.6	83.6	56.7	62.7	72.4	67
Art Fundamentals PARTF (Trafalgar Campus)	81.2	85.6	75.7	76.7	79.8	202
BAA Illustration PBAAI (Trafalgar Campus)	88.2	89	67.7	61.4	76.6	127
BAA Animation PBAAA (Trafalgar Campus)	87.4	82.5	69.9	61.5	75.3	143
BAA Illustration Tech.&Scient. PBATS (Trafalgar Campus)	88.5	88.5	53.8	69.2	75	26
BAA Illustration-Interpretive PBAII (Trafalgar Campus)	90.6	79.7	65.6	51.6	71.9	64
Bach Applied Arts- Photography PBAAP (Trafalgar Campus)	92.8	89.7	77.3	71.1	82.7	97
Bachelor of Comp.& Netw. Comm. PCNCT (Trafalgar Campus)	100	100	50	50	75	4
BAHSc Athletic Therapy PBAHS (Davis Campus)	93.5	90.2	31.5	33.7	62.2	92
BAHSc-Ex Sci and Health Promo PBAES (Davis Campus)	94.4	92.6	51.9	55.6	73.6	54
BAISc (Info Systems Security) PBAIS (Trafalgar Campus)	93.8	92.2	82.8	75	85.9	64
Banking and Wealth Management PBAWM (Hazel McCallion Campus)	80	66.7	66.7	66.7	70	15
Banking and Wealth Management PBAWM (Trafalgar Campus)	100	77.8	77.8	77.8	83.3	9
Banking and Wealth Mgmt Coop PBAWC (Hazel McCallion Campus)	95.8	79.2	83.3	70.8	82.3	24
Banking and Wealth Mgmt Coop PBAWC (Trafalgar Campus)	84.6	61.5	76.9	76.9	75	13
Business Accounting PBUSA (Davis Campus)	91.1	86.7	86.7	80	86.1	45
Business Accounting PBUSA (Hazel McCallion Campus)	96.3	88.9	85.2	85.2	88.9	27
Business Admin Accounting PBSAA (Davis Campus)	92	86	70	66	78.5	50
Business Admin Accounting PBSAA (Hazel McCallion Campus)	87.5	85	77.5	75	81.3	40
Business Admin Accounting PBSAA (Trafalgar Campus)	88	76	84	80	82	25
Business Admin Acctg Coop PBSAC (Davis Campus)	93.3	84.4	84.4	86.7	87.2	45
Business Admin Acctg Coop PBSAC (Hazel McCallion Campus)	81.6	73.7	71.1	71.1	74.3	38
Business Admin Acctg Coop PBSAC (Trafalgar Campus)	95.2	81	76.2	76.2	82.1	21
Business Admin Finance Coop PBAFC (Hazel McCallion Campus)	90.9	86.4	90.9	90.9	89.8	22
Business Admin Finance Coop PBAFC (Trafalgar Campus)	93.8	87.5	68.8	68.8	79.7	16
Business Admin Finance PBAFI (Davis Campus)	76.3	68.4	63.2	60.5	67.1	38
Business Admin Finance PBAFI (Hazel McCallion Campus)	81.6	73.7	76.3	68.4	75	38
Business Admin Finance PBAFI (Trafalgar Campus)	100	85.7	50	57.1	73.2	14



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<b>Province</b>	<b>87.2</b>	<b>80.5</b>	<b>71</b>	<b>69.7</b>	<b>77.1</b>	<b>121674</b>
<b>Large Colleges</b>	<b>86.3</b>	<b>79.4</b>	<b>70</b>	<b>68.3</b>	<b>76</b>	<b>71735</b>
<b>Sheridan Overall</b>	<b>86.8</b>	<b>80.9</b>	<b>69.8</b>	<b>68.4</b>	<b>76.5</b>	<b>8327</b>
Business Admin Human Coop PBAHC (Hazel McCallion Campus)	100	91.7	91.7	83.3	91.7	12
Business Admin Marketing Coop PBAMC (Hazel McCallion Campus)	95	70	75	75	78.8	20
Business Admin Marketing Coop PBAMC (Trafalgar Campus)	68.2	54.5	59.1	68.2	62.5	22
Business Admin Marketing PBAMK (Davis Campus)	91.4	84.5	63.8	67.2	76.7	58
Business Admin Marketing PBAMK (Hazel McCallion Campus)	85.2	81.5	69.1	65.4	75.3	81
Business Admin Marketing PBAMK (Trafalgar Campus)	82.5	85	72.5	72.5	78.1	40
Business Administration Human PBAHR (Davis Campus)	93.4	80.3	62.3	62.3	74.6	61
Business Administration Human PBAHR (Hazel McCallion Campus)	83.3	77.8	77.8	72.2	77.8	36
Business Administration Human PBAHR (Trafalgar Campus)	93.8	62.5	87.5	81.3	81.3	16
Business Finance PBUFI (Davis Campus)	87.5	75	81.3	75	79.7	16
Business Finance PBUFI (Hazel McCallion Campus)	90.5	85.7	76.2	66.7	79.8	21
Business Human Resources PBUHR (Davis Campus)	78.9	57.9	57.9	55.3	62.5	38
Business Human Resources PBUHR (Hazel McCallion Campus)	88.9	66.7	66.7	66.7	72.2	18
Business Marketing PBUMK (Davis Campus)	87	83.3	72.2	70.4	78.2	54
Business Marketing PBUMK (Hazel McCallion Campus)	94.3	71.4	77.1	82.9	81.4	35
Business PBUSS (Davis Campus)	87.5	80.8	78.1	75.4	80.5	224
Business PBUSS (Hazel McCallion Campus)	82.8	72.4	69	69	73.3	29
Business Process Management PBPRI (Hazel McCallion Campus)	63.2	57.9	78.9	63.2	65.8	19
Chem Eng Techy Env Coop PCEEC (Davis Campus)	81.8	72.7	63.6	63.6	70.5	11
Chem Engineering Techy Coop PCETC (Davis Campus)	64.7	58.8	52.9	52.9	57.4	17
Chem Engineering Techy Env PCETE (Davis Campus)	100	100	83.3	66.7	87.5	6
Chemical Engineering Techy PCETY (Davis Campus)	83.3	83.3	75	91.7	83.3	12
Chemical Laboratory Technician PCLTN (Davis Campus)	88.5	69.2	65.4	76.9	75	26
Child and Youth Worker PCYWK (Davis Campus)	94.7	85.3	56	49.3	71.3	75
Child and Youth Worker PCYWK (Trafalgar Campus)	95.5	89.4	71.2	71.2	81.8	66
Community and Justice Services PCAJS (Davis Campus)	86.4	77.3	63.6	63.6	72.7	88
Community Development PCWOD (Davis Campus)	81.5	74.1	51.9	37	61.1	27
Comp Animation-Dig Char An PCADC (Trafalgar Campus)	90	90	90	90	90	10
Comp Animation-Dig Vis Eff PCADV (Trafalgar Campus)	100	100	100	100	100	6
Computer Animation PCANM (Trafalgar Campus)	97.1	91.4	77.1	80	86.4	35
Computer Engineering Tech Coop PCTEC (Davis Campus)	90.3	83.9	61.3	64.5	75	31
Computer Engineering Technolog PCPET (Davis Campus)	85	70	70	60	71.3	20
Computer Engineering Technician PCPEN (Davis Campus)	83.3	72.2	94.4	88.9	84.7	18
Computer Programmer PCOMP (Davis Campus)	83.8	72.5	62.5	66.3	71.3	80
Computer Programmer PCOMP (Trafalgar Campus)	80	60	68.3	68.3	69.2	60
Computer Systems Technician PCSSN (Davis Campus)	94.1	92.6	88.2	85.3	90.1	68
Computer Systems Technician PCSSN (Trafalgar Campus)	100	87.5	75	87.5	87.5	8
Computer Systems Technol. Coop PCSAC (Davis Campus)	83.2	77.9	73.5	77.9	78.1	113

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<b>Large Colleges</b>	<b>86.3</b>	<b>79.4</b>	<b>70</b>	<b>68.3</b>	<b>76</b>	<b>71735</b>
<b>Sheridan Overall</b>	<b>86.8</b>	<b>80.9</b>	<b>69.8</b>	<b>68.4</b>	<b>76.5</b>	<b>8327</b>
Computer Systems Technol. Coop PCSAC (Trafalgar Campus)	92.5	82.5	85	85	86.3	40
Computer Systems Technology Net PCSTS (Davis Campus)	81.5	59.3	59.3	63	65.7	27
Computer Systems Technology Net PCSTS (Trafalgar Campus)	92	88	88	92	90	25
Computer Systems Technology PCSSC (Davis Campus)	62.5	25	62.5	50	50	8
Computer Systems Technology SA PCSTA (Davis Campus)	89.3	80.4	53.6	58.9	70.5	56
Computer Systems Technology SA PCSTA (Trafalgar Campus)	75.6	68.6	64	60.5	67.2	86
Corporate Communications PCCOM (Trafalgar Campus)	92.9	92.9	78.6	78.6	85.7	28
Cosmetic Techniques and Mgmt PCTAM (Trafalgar Campus)	82.1	71.6	65.3	66.3	71.3	95
Crafts and Design Ceramics PCRDC (Trafalgar Campus)	88.2	94.1	70.6	52.9	76.5	17
Crafts and Design Fabrics PCRDT (Trafalgar Campus)	85.7	92.9	57.1	57.1	73.2	14
Crafts and Design Furniture PCRDF (Trafalgar Campus)	87	80.4	73.9	60.9	75.5	46
Crafts and Design Glass PCRDG (Trafalgar Campus)	91.3	91.3	73.9	60.9	79.3	23
Crafts and Design Textiles PCRDX (Trafalgar Campus)	91.3	95.7	73.9	82.6	85.9	23
Early Childhood Educ - Intensi PECDI (Trafalgar Campus)	87.5	81.3	56.3	50	68.8	16
Early Childhood Education PECED (Davis Campus)	72.2	77.8	55.6	61.1	66.7	18
Early Childhood Education PECED (Trafalgar Campus)	93.8	85.1	74.4	73.8	81.8	195
Early Childhood Leadership PBECL (Davis Campus)	85.4	77.1	50	50	65.6	48
Educational Assistant- Intens PEDAI (Trafalgar Campus)	95.7	91.3	69.6	60.9	79.3	23
Educational Assistant PCEAD (Trafalgar Campus)	81.3	75	75	68.8	75	16
Electrical Techniques PETEQ (Skills Training Centre)	97.9	79.2	83.3	79.2	84.9	48
Electrician-Pr Trade PEPR (Skills Training Centre)	77.8	66.7	44.4	44.4	58.3	9
Electromech Eng Technician PELTN (Davis Campus)	75.9	79.3	82.8	82.8	80.2	29
Electromech Eng Techy Coop PEMTC (Davis Campus)	86	69.8	58.1	62.8	69.2	43
Electromechanical Engi Technol PEMY (Davis Campus)	76.2	69	61.9	54.8	65.5	42
Electronics Eng Technician PEETN (Davis Campus)	92.7	90.2	70.7	73.2	81.7	41
Electronics Eng Technology PELTY (Davis Campus)	70.6	82.4	76.5	64.7	73.5	17
Electronics Eng Techy Coop PEETC (Davis Campus)	74.4	74.4	56.4	64.1	67.3	39
Emergency Management (1 yr.) PEMGD (Davis Campus)	84.6	69.2	61.5	61.5	69.2	13
English Language Studies (ESL) PGASE (Davis Campus)	86.7	73.3	83.3	76.7	80	30
English Language Studies (ESL) PGASE (Trafalgar Campus)	82.6	78.3	80.4	76.1	79.3	46
Enterprise Database Management PEDMD/PEDMC(Trafalgar Campus)	100	100	100	100	100	29
Environmental Control PENCT (Davis Campus)	83.3	91.7	66.7	66.7	77.1	12
Environmental Techn PENST (Davis Campus)	85.7	71.4	42.9	42.9	60.7	7
Esthetician PESTH (Trafalgar Campus)	100	100	89.3	89.3	94.6	28
Financial Planning PFINP (Hazel McCallion Campus)	92.9	85.7	64.3	71.4	78.6	14
Fitness Leadership PFITL (Davis Campus)	73.7	78.9	63.2	63.2	69.7	19
Game Development Advanced Programming PGDAP (Trafalgar)	92.3	92.3	84.6	76.9	86.5	13
Game Level Design PGLDS (Trafalgar Campus)	75	75	68.8	62.5	70.3	16

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<b>Province</b>	<b>87.2</b>	<b>80.5</b>	<b>71</b>	<b>69.7</b>	<b>77.1</b>	<b>121674</b>
<b>Large Colleges</b>	<b>86.3</b>	<b>79.4</b>	<b>70</b>	<b>68.3</b>	<b>76</b>	<b>71735</b>
<b>Sheridan Overall</b>	<b>86.8</b>	<b>80.9</b>	<b>69.8</b>	<b>68.4</b>	<b>76.5</b>	<b>8327</b>
General Arts and Science - College (1 yr) PGASC (Trafalgar Campus)	36.4	72.7	72.7	81.8	65.9	11
General Arts and Science - College Profile PGASC (Davis Campus)	70.8	91.7	75	75	78.1	24
General Arts and Science - Health PGASH (Davis Campus)	81.7	77.5	66.7	65.8	72.9	120
General Arts and Science - University (1 yr) PGAUC (Davis Campus)	59.6	64.9	54.4	54.4	58.3	57
General Arts and Science - University (1 yr) PGAUC (Trafalgar Campus)	71.4	82.9	60	68.6	70.7	35
General Arts&Science - University 2 year PGASU (Davis Campus)	20	40	20	40	30	5
General Arts&Science-Universit PGASU (Trafalgar Campus)	75	77.5	70	65	71.9	40
Global Business Management PBGBM (Davis Campus)	82.5	77.8	55.6	52.4	67.1	63
Help Desk Technician PHDTN (Davis Campus)	100	100	90	90	95	10
Human Resource Management Coop PHRMC (Hazel	94.7	87.7	86	75.4	86	57
Human Resources Management PHRMC (Davis Campus)	94.1	76.5	50	52.9	68.4	34
Interactive Multimedia PINMM (Trafalgar Campus)	92.9	85.7	71.4	64.3	78.6	14
Interior Decorating PINDE (Trafalgar Campus)	84.7	80.6	62.5	59.7	71.9	72
Interior Design PINTD (Trafalgar Campus)	95.1	90.2	63.4	63.4	78	41
International Business Coop PINTC (Hazel McCallion Campus)	77.8	55.6	66.7	66.7	66.7	18
Internet Communic Technol Coop PICTC (Trafalgar Campus)	86	78	70	72	76.5	50
Internet Communications TecnoL PICTE (Trafalgar Campus)	100	100	100	87.5	96.9	8
Investigation-Public and Priv PIPAP (Davis Campus)	85.1	70.2	59.6	59.6	68.6	47
IT Support Services Coop PITSC (Davis Campus)	91.8	86.9	78.7	77	83.6	61
IT Support Services PITSS (Davis Campus)	57.1	71.4	42.9	57.1	57.1	7
Journalism - Broadcast PBRJR (Trafalgar Campus)	92.2	84.3	64.7	54.9	74	51
Journalism - Print PJOUR (Trafalgar Campus)	97.7	97.7	61.4	68.2	81.3	44
Journalism-New Media PJRNM (Trafalgar Campus)	88.9	77.8	61.1	66.7	73.6	18
Manufacturing Management Coop PMFMC (Davis Campus)	62.5	50	62.5	62.5	59.4	8
Manufacturing Management PMFMT (Davis Campus)	50	43.8	62.5	43.8	50	16
Marketing Management Coop PMKMC (Hazel McCallion Campus)	66.7	71.4	71.4	76.2	71.4	21
Marketing Management PMKMT (Hazel McCallion Campus)	86.4	81.8	72.7	68.2	77.3	22
Mech Eng Techn Draft PMETD (Davis Campus)	85.7	57.1	71.4	71.4	71.4	7
Mech Eng Technology PMETY (Davis Campus)	80	62.5	65	55	65.6	40
Mech Eng Techy Coop PMETC (Davis Campus)	72.4	69	56.9	56.9	63.8	58
Mech Eng Techy Des Draft PMEDD (Davis Campus)	94.7	84.2	78.9	89.5	86.8	19
Mech Eng Techy-Des Draft Coop PMDDC (Davis Campus)	92.7	75.6	58.5	68.3	73.8	41
Mech EngTechnician PMETN (Davis Campus)	88.1	71.4	81	78.6	79.8	42
Mech Tech - Tool and Die Maker PMTTD (Skills Training Centre)	37.5	25	25	25	28.1	8
Mechanical Technician - Tool Maker Coop PMTTM (Skills Training	83.3	91.7	58.3	66.7	75	12
Mechanical Techniques Plumbing PLUMB (Skills Training Centre)	90	90	60	70	77.5	10
Media Arts PMEDA (Trafalgar Campus)	85.8	76.9	70.1	64.2	74.3	134
Media Fundamentals PMDAF (Trafalgar Campus)	69.1	74.5	85.1	80.9	77.4	94

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<b>Large Colleges</b>	<b>86.3</b>	<b>79.4</b>	<b>70</b>	<b>68.3</b>	<b>76</b>	<b>71735</b>
<b>Sheridan Overall</b>	<b>86.8</b>	<b>80.9</b>	<b>69.8</b>	<b>68.4</b>	<b>76.5</b>	<b>8327</b>
Music Theatre - Performance PMUST (Trafalgar Campus)	100	98.6	57.5	74	82.5	73
Office Admin. Legal Coop POFLC (Davis Campus)	92.9	92.9	42.9	42.9	67.9	14
Office Administration Exec POFAE (Davis Campus)	100	100	78.6	75	88.4	28
Office Administration Legal POFAL (Davis Campus)	84.6	92.3	69.2	84.6	82.7	13
Office Administration Medical POFAM (Davis Campus)	91.4	84.5	69	74.1	79.7	58
Office Administration POFAD (Davis Campus)	92.8	88.2	73.2	75.2	82.4	153
Paralegal PARAL (Davis Campus)	88.4	78.3	55	55	69.2	129
Performing Arts - Preparation PPAPN (Trafalgar Campus)	90.2	88.2	94.1	90.2	90.7	51
Pharmacy Technician PPHTO (Davis Campus)	91.7	88.9	87.5	83.3	87.8	72
Police Foundations PPOLF (Davis Campus)	91	87.3	74.2	71.5	81	221
Practical Nursing PPNSG (Davis Campus)	86.3	78.4	67.6	61.2	73.4	139
Project Management Coop PPRJC (Hazel McCallion Campus)	75	62.5	62.5	62.5	65.6	8
Project Management PPRJM (Hazel McCallion Campus)	88	60	64	56	67	25
Quality Assurance Coop PQUAC (Davis Campus)	75	41.7	66.7	75	64.6	12
Quality Assurance PQUAS (Davis Campus)	20	40	40	20	30	5
Retail Pharmacy Assistant PRPHA (Davis Campus)	88.2	82.4	73.5	73.5	79.4	34
Social Service Worker- Immig PSSWI (Davis Campus)	87.5	87.5	75	87.5	84.4	8
Social Service Worker- Immig PSSWI (Trafalgar Campus)	100	100	100	100	100	5
Social Service Worker PSSWK (Davis Campus)	91.3	76.3	68.8	66.3	75.6	80
Social Service Worker PSSWK (Trafalgar Campus)	90.6	82.3	75	72.9	80.2	96
Social Service Worker-Geron PSSWG (Davis Campus)	88	92	80	76	84	25
Tchn Prod Thtre and Live Evnts PTTLP (Trafalgar Campus)	92.9	90.5	73.8	69	81.5	42
Technology Fundamentals PTECH (Davis Campus)	83.3	66.7	66.7	66.7	70.8	6
Tourism and Travel PTOTR (Trafalgar Campus)	86.3	74	67.1	65.8	73.3	73
Veterinary Technician PVETT (Davis Campus)	90.7	85.3	56	54.7	71.7	75
Visual and Creative Arts - Adv PCVAD (Trafalgar Campus)	83.7	83.7	76.5	69.4	78.3	98
Visual and Creative Arts PCVAT (Trafalgar Campus)	78.4	83.2	76.8	74.4	78.2	125
Visual Merchandising Arts PVMAS (Trafalgar Campus)	80.4	72.5	80.4	66.7	75	51
Web Design PNMED (Trafalgar Campus)	80	80	60	50	67.5	10
Welding Techniques PWLDT (Skills Training Centre)	91.7	83.3	58.3	58.3	72.9	12