

# Sheridan's Winter Promise

## Dear Students,

We are so excited for you to join Sheridan's dynamic, innovative learning community this Winter.

We will not waver on our commitment to academic quality and student success, even in the face of a global pandemic. By choosing Sheridan, you're making a bold choice to invest in your future and gain the skills you'll need for the new world of work. There's never been a better time to develop your agility, adaptability, and creativity, more agile, adaptable and creative.

As a new student, we appreciate that you have questions about what to expect when you join our learning community in January. Today, I'm pleased to share some of the efforts we're undertaking to support you as you begin your studies, and how we'll ensure you receive the high quality student experience that sets Sheridan apart.

## Preparing, Connecting, and Supporting our New Students

Preparing for college can be overwhelming – especially in these challenging times. Sheridan's First Year Student Transition Team (made up of student success experts, senior students and Peer Mentors) is eager to welcome and support you.

Through week-by-week programming that kicks off before the term begins, we'll help you get to know your new learning community and share important information about learning at Sheridan, virtual orientation, housing, finances, wellness, your faculty, and much more. You can look forward to meeting fellow students, connecting with upper year students, online communities, workshops and self-guided tutorials you can access anytime. We are committed to supporting your success.

You can begin exploring these resources today! Learn everything you need to know for starting at Sheridan on the [New Student Orientation](#) page or [sign up](#) to chat by phone or video call with an upper-year student about starting at Sheridan. You can also email [askanadvisor@sheridancollege.ca](mailto:askanadvisor@sheridancollege.ca) to ask any questions you may have.

## Quality & Student Success Backed by a Refund

We remain committed to ensuring that learning outcomes will be met and that we deliver an exemplary experience to our students, regardless of program mode of delivery.

We're building on what we've learned over the past several months to further inform and inspire planning for the winter. We've also adapted our services and out-of-classroom programming to provide remote support via phone, chat, video and online. Specifically, we'll continue to deliver personal counselling, academic and career advising, information technology, library resources, tutoring, time management tips and more. You can learn more about how to access these important resources [here](#).

You can experience your studies this Winter with an opportunity to withdraw without academic penalty by February 12, 2021 and receive a full refund of your tuition and fees including your enrolment deposit, if paid. Details about our Winter guarantee are available at <http://myotr.sheridancollege.ca/withdrawal.html>.

## Affordability

Recognizing the financial strain that many students and their families continue to experience during this time, we are also reducing deposit fees and continuing to offer our flexible tuition payment plan for the Winter Semester. In addition, we're reducing the overall cost of enrolment by cutting [ancillary fees](#) that would typically support on-campus services that will not be available this winter. There are also [program fee](#) reductions, which differ by program. Details about the Winter payment plan can be found at [http://myotr.sheridancollege.ca/fee\\_payment.html](http://myotr.sheridancollege.ca/fee_payment.html).

## Health and Safety

Sheridan will continue to uphold strict cleaning and physical-distancing protocols and carefully monitor and regulate the on-campus presence of students, faculty, staff and external vendors. Our protocols include enforcing physical distancing, reducing class sizes, providing care kits, and requiring everyone who comes to campus to complete an online training module about health and safety. Anyone required to be on campus will complete a mandatory questionnaire before entry is granted.

## Campus Life

Our online campus hub, [Sheridan Central](#), was built to make it easier for people to connect with one another and stay informed about events, initiatives, and opportunities to build friendships, as published in our [virtual events calendar](#). The Sheridan Student Union (SSU) also offers numerous live-streamed activities to help you connect to your community and build your skills outside the classroom. Choose from a multitude of [online events](#), or join a student club through the SSU's brand-new platform, [Clubs Corner](#).

All of these details are captured on our [Learning, Uncompromised](#) page and our [Frequently Asked Questions](#) about supports during the pandemic.

We look forward to gradually bringing back the in-person learning experience for all students when it's safe to do so, working under the guidance of Ontario's Roadmap to Re-open the Province and the directives of local, provincial and federal public health authorities. In the meantime, you can be assured that you can pursue your educational goals backed by the full support and ingenuity of Sheridan's dedicated faculty and staff.

Sincerely,

**Office of the Registrar**

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Sheridan

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