

## **Student Email – March 19**

Dear Sheridan Community,

At the risk of inundating you, I'm sending another email today to provide additional updates regarding our plans for operating under what has quickly become our collective 'new normal'.

### **Residence**

To support social distancing efforts, any student who is able to do so is being encouraged to move out of residence as soon as is feasible. Please note that residences will remain open for students who are unable to return home due to travel restrictions, personal circumstances or various other obligations. For those who choose to leave, residence fees will be refunded on a pro-rated basis. Students who remain may be required to relocate to different rooms to further social distancing efforts. New options are available for food order and delivery for students who remain. In an abundance of caution, all social residence life programming has been suspended and a strict no-guest policy is in effect. If/as required, exceptions will be made for immediate family and emergency contacts to assist with move-out or medical support.

### **Spring Convocation**

We're sure that many of you are worried about June Convocation. We are too. Given the volatile and unpredictable nature of this pandemic and the primacy of this pivotal milestone, we have made the difficult decision to move our June Convocation ceremonies to October, 2020. We cannot risk proceeding with a ceremony in June, only to find out that travel bans remain in place or that large gatherings of people are still prohibited. More details will be shared in the weeks ahead, but if you have not yet applied to graduate, please do so now.

### **Student Loans**

Yesterday, both the Federal and Provincial governments announced an automatic pause on payments and interest accumulation on student debt for the period of March 30-September 30. It does not address provincial or territorial payments to private financial institutions.

### **Childcare Centre – Pause in Fees**

Individuals with children enrolled in Sheridan's Childcare Centres will not be charged for the mandated provincial closure period of March 17-31. If this situation applies to you, you will be contacted directly. We will provide a further update on the period beyond April 1 as soon as possible.

### **On Campus Food Services**

All in person food services on campus have been suspended, effective March 19. New options are available for food order and delivery for students who remain in residence.

### **Locker Access**

We are aware that individuals may have personal belongings in lockers. If you would like to empty your locker, you are encouraged to do so today or tomorrow (March 19 or 20). Please

remember that you will need to sign in at security, self-assess and declare you are healthy, and show your OneCard.

As we're all quickly learning, a week is a really long time in a pandemic! No doubt, things will continue to change, requiring us to further adapt and pivot.

Throughout all of this, please remain assured that we take our responsibility to you – our learners - very seriously.

Please keep your questions coming to: [careandwellness@sheridancollege.ca](mailto:careandwellness@sheridancollege.ca) or to our dedicated phone hotline at 905-815-4009. We have a team of people who are working hard to address your concerns. We're also using your queries to constantly refresh our FAQs for everyone's benefit, which can be found on our landing page at [sheridancollege.ca/coronavirus](https://sheridancollege.ca/coronavirus)

Stay well and continue to make smart choices about your personal safety. I really miss seeing you on campus – engaging with students has always been my favourite part of this job.

Sincerely,  
Janet Morrison  
President and Vice Chancellor