



## Sheridan Key Performance Indicator Student Satisfaction Survey - Winter 2010

	% Q14 Knowledge and Skills - Future Career	% Q26 Learning Experiences - Program Quality	% Q44 Quality of Facilities/Resources	% Q45 Quality of Services	% KPI Student Satisfaction KPI	Number of students included in KPI
<b>Province</b>	<b>87.2</b>	<b>80.2</b>	<b>69.3</b>	<b>68.6</b>	<b>76.3</b>	<b>111513</b>
<b>Sheridan</b>	<b>85.8</b>	<b>79.1</b>	<b>68.7</b>	<b>66.6</b>	<b>75</b>	<b>7410</b>
Province MTCU 70105 Accounting in Canada for Internationally Trained Accountants	90	100	70	70	82.5	10
Accounting in Canada for Intl. Trained Accoun PACIA (Skills Training Centre)	90	100	70	70	82.5	10
Province MTCU 79402 Advanced Television And Film	78.9	70.2	61.4	61.4	68	57
Advanced Television and Film PATAF (Trafalgar Campus)	77.8	66.7	88.9	88.9	80.6	9
Province MTCU 52100 Advertising	92.7	88.9	75.7	75	83.1	440
Advertising (2 yrs) PADVT (Trafalgar Campus)	91.5	85.8	75.5	77.4	82.5	106
Province MTCU 62100 Advertising	90.1	86.2	68.6	67.9	78.2	676
Advertising (3 yrs) PADVA (Trafalgar Campus)	87.1	89.2	75.3	72	80.9	93
Province MTCU 72100 Advertising - Media Marketing And Sales	94.3	74.3	77.1	77.1	80.7	35
Advertising Management PADGD (Trafalgar Campus)	94.7	57.9	73.7	78.9	76.3	19
Province MTCU 41603 Animal Care	93.6	93	76.2	70.9	83.4	172
Animal Care PANCR (Davis Campus)	96.8	95.8	72.6	69.5	83.7	95
Province MTCU 50600 Architectural Technician	87.8	77.2	64.6	66.5	74	254
Architectural Technician PATCN (Davis Campus)	78.6	64.3	35.7	42.9	55.4	14
Architectural Technician Coop PATCC (Davis Campus)	80	40	60	60	60	5
Province MTCU 60600 Architectural Technology	88	76.8	63.5	63	72.8	1353
Architectural Technology PARTY (Davis Campus)	86.2	78.5	60	52.3	69.2	65
Architectural Technology Coop PARTC (Davis Campus)	92.4	80.4	51.1	55.4	69.8	92
Province MTCU 41800 Art Fundamentals	85.3	84.3	74.8	71	78.9	580
Art Fundamentals PARTF (Trafalgar Campus)	85.5	89	82	78.5	83.7	172
Province MTCU 81901 Bachelor Of Applied Arts (animation)	86.7	77.4	71.3	64.1	74.9	195
BAA (Animation) PBAAA (Trafalgar Campus)	86.7	77.4	71.3	64.1	74.9	195
Province MTCU 89405 Bachelor Of Applied Arts (illustration)	90.6	89.6	74.1	66	80.1	212
BAA (Illustration - Interpretive) PBAII (Trafalgar Campus)	92.2	92.2	76.7	69.8	82.8	116
BAA (Illustration Technical and Scientific) PBATS (Trafalgar Campus)	86.1	77.8	63.9	50	69.4	36
BAA (Illustration) PBAAI (Trafalgar Campus)	90	91.7	75	68.3	81.3	60



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<b>Sheridan</b>	<b>85.8</b>	<b>79.1</b>	<b>68.7</b>	<b>66.6</b>	<b>75</b>	<b>7410</b>
Province MTCU 80202 Bachelor Of Applied Business (international Business Management)	78.6	69.7	60.7	57.9	66.7	145
Global Business Management (Bach. Of Applied PBGBM (Davis Campus)	94.4	88.9	55.6	77.8	79.2	18
Province MTCU 82200 Bachelor Of Applied Health Sciences (athletic Therapy)	97.6	95.2	45.2	42.9	70.2	126
BAHSc - Athletic Therapy PBAHS (Davis Campus)	97.6	95.2	45.2	42.9	70.2	126
Province MTCU 80509 Bachelor Of Applied Information Sciences (information Systems Security)	94	70	76	68	77	50
BAISc (Information Systems Security) PBAIS (Trafalgar Campus)	94	70	76	68	77	50
Province MTCU 82199 Bachelor of Applied Health Sciences (Exercise Sciences and Health Promotio	87	91.3	73.9	65.2	79.3	23
BAHSc - Ex Sci and Health Promo PBAES (Davis Campus)	87	91.3	73.9	65.2	79.3	23
Province MTCU 62804 Banking And Wealth Management	76.1	67.4	67.4	67.4	69.6	46
Banking and Wealth Management Coop PBAWC (Trafalgar Campus)	76.1	67.4	67.4	67.4	69.6	46
Province MTCU 50200 Business	81	73.7	70.3	68.2	73.3	1678
Business PBUSS (Davis Campus)	79.8	70.5	73.6	67.9	72.9	193
Business PBUSS (Trafalgar Campus)	81.3	73.2	71.5	70.7	74.2	123
Province MTCU 50100 Business - Accounting	84.5	76.2	71.6	70.8	75.8	1792
Business Accounting PBUSA (Davis Campus)	77.1	65.7	54.3	42.9	60	35
Business Accounting PBUSA (Trafalgar Campus)	100	100	100	100	100	4
Business Finance PBUFI (Davis Campus)	75	75	75	75	75	4
Business Finance PBUFI (Trafalgar Campus)	85.3	85.3	76.5	61.8	77.2	34
Province MTCU 50223 Business - Human Resources	87.8	76.3	71.8	71.4	76.8	245
Business Human Resources PBUHR (Davis Campus)	76.5	58.8	56.9	54.9	61.8	51
Province MTCU 52900 Business - Marketing	84.1	77.5	72	69.9	75.9	1021
Business Marketing PBUMK (Davis Campus)	81.1	73.6	54.7	52.8	65.6	53
Business Marketing PBUMK (Trafalgar Campus)	81.3	81.3	68.8	62.5	73.4	16
Province MTCU 60100 Business Administration - Accounting	87.1	76.5	70.7	69.3	75.9	2538
Business Administration Accounting PBSAA (Davis Campus)	87.5	70.8	64.6	62.5	71.4	48
Business Administration Accounting PBSAA (Trafalgar Campus)	81	73.4	74.7	72.2	75.3	79



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Business Administration Accounting Coop PBSAC (Davis Campus)	89.3	78.6	69.6	71.4	77.2	56
Business Administration Accounting Coop PBSAC (Trafalgar Campus)	88.6	86.4	81.8	77.3	83.5	44
Province MTCU 60201 Business Administration - Finance	86.8	79.6	69.3	69.3	76.3	280
Business Administration Finance PBAFI (Davis Campus)	90	82	60	60	73	50
Business Administration Finance PBAFI (Trafalgar Campus)	64.7	64.7	64.7	58.8	63.2	17
Business Administration Finance Coop PBAFC (Davis Campus)	100	100	87.5	87.5	93.8	8
Business Administration Finance Coop PBAFC (Trafalgar Campus)	71	67.7	77.4	67.7	71	31
Province MTCU 60223 Business Administration - Human Resources	85.7	76.8	67.2	67.3	74.2	963
Business Admin Human Resources PBAHR (Davis Campus)	83.3	83.3	68.8	64.6	75	48
Business Admin Human Resources PBAHR (Trafalgar Campus)	81.8	73.9	73.9	76.1	76.4	88
Business Admin Human Resources Coop PBAHC (Davis Campus)	78.6	64.3	71.4	64.3	69.6	14
Business Admin Human Resources Coop PBAHC (Trafalgar Campus)	100	100	75	62.5	84.4	8
Province MTCU 62900 Business Administration - Marketing	83	77.1	69.4	68.7	74.5	1364
Business Administration Marketing PBAMK (Davis Campus)	75.9	68.4	63.3	60.8	67.1	79
Business Administration Marketing PBAMK (Trafalgar Campus)	76.4	83.6	69.1	72.7	75.5	55
Business Administration Marketing Coop PBAMC (Davis Campus)	100	100	100	66.7	91.7	3
Business Administration Marketing Coop PBAMC (Trafalgar Campus)	89.1	82.8	75	79.7	81.6	64
Province MTCU 70204 Business Process Management	71.4	85.7	64.3	64.3	71.4	14
Business Process Management PBPRI (Davis Campus)	71.4	85.7	64.3	64.3	71.4	14
Province MTCU 72006 Canadian Journalism For Internationally Trained Writers	60	60	80	80	70	5
Media for Global Professionals PJITW (Trafalgar Campus)	60	60	80	80	70	5
Province MTCU 61803 Ceramics - Advanced	93.2	88.1	72.9	64.4	79.7	59
Crafts and Design Ceramics PCRDC (Trafalgar Campus)	100	92.6	81.5	77.8	88	27
Crafts and Design Glass PCRDG (Trafalgar Campus)	87.5	84.4	65.6	53.1	72.7	32
Province MTCU 61301 Chemical Engineering Technology	87.5	84.4	65.6	69.4	76.7	360
Chemical Engineering Technology PCETY (Davis Campus)	89.5	73.7	73.7	63.2	75	19



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Chemical Engineering Technology Coop PCETC (Davis Campus)	60	60	40	20	45	5
Chemical Engineering Technology Environmental PCETE (Davis Campus)	92.9	85.7	71.4	71.4	80.4	14
Province MTCU 51302 Chemical Laboratory Technician	88	79.3	70.7	76.1	78.5	92
Chemical Laboratory Technician PCLTN (Davis Campus)	71.4	42.9	64.3	64.3	60.7	14
Province MTCU 60701 Child And Youth Worker	94.6	88.8	69.4	70.6	80.8	2415
Child and Youth Worker PCYWK (Davis Campus)	91.7	83.3	58.9	60.1	73.5	168
Province MTCU 50705 Community And Justice Services	91.9	88.6	73.4	74.5	82.1	744
Community and Justice Studies PCAJS (Davis Campus)	86	71.9	56.1	52.6	66.7	57
Province MTCU 50703 Community Worker	90.2	82.8	61.3	68.1	75.6	163
Community Development PCWOD (Davis Campus)	90.9	78.8	57.6	63.6	72.7	33
Province MTCU 71901 Computer Animation	92.5	87.7	69.8	65.1	78.8	106
Computer Animation PCANM (Trafalgar Campus)	100	93.8	93.8	87.5	93.8	16
Computer Animation - Digital Char Animation PCADC (Trafalgar Campus)	100	100	70	30	75	10
Province MTCU 50509 Computer Engineering Technician	81.3	75	72.9	74	75.8	96
Computer Engineering Technician PCPEN (Davis Campus)	71.4	85.7	71.4	71.4	75	7
Computer Engineering Technician Coop PCPEC (Davis Campus)	66.7	50	50	50	54.2	6
Province MTCU 60509 Computer Engineering Technology	80.4	71.1	66.7	66.4	71.1	453
Computer Engineering Technology PCPET (Davis Campus)	100	66.7	58.3	66.7	72.9	12
Computer Engineering Technology Coop PCTEC (Davis Campus)	76.1	62.7	61.2	55.2	63.8	67
Province MTCU 71902 Computer Graphics	84.6	100	61.5	53.8	75	13
Web Design PNMED (Trafalgar Campus)	84.6	100	61.5	53.8	75	13
Province MTCU 50511 Computer Networking And Technical Support	80.9	74	72.4	70.4	74.4	304
Information Technology Support Services PITSS (Davis Campus)	87.5	87.5	75	75	81.3	8
Information Technology Support Services Coop PITSC (Davis Campus)	83.3	72.9	72.9	77.1	76.6	48
Province MTCU 50503 Computer Programmer	85	75.2	74.1	74.7	77.2	359
Computer Programmer PCOMP (Davis Campus)	58.3	58.3	66.7	58.3	60.4	12



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Computer Programmer PCOMP (Trafalgar Campus)	85.4	70.7	75.6	75.6	76.8	41
Province MTCU 60503 Computer Programmer Analyst	87	78.7	76.2	73.2	78.8	731
Comp Systems Technology - Systems Analyst Coo PCSAC (Davis Campus)	83.3	75	64.6	62.5	71.4	48
Computer Systems Technology - Systems Analyst PCSAC (Trafalgar Campus)	76	64	72	70	70.5	50
Province MTCU 50505 Computer Systems Technician	81.9	72.8	71.7	68.6	73.8	580
Computer Systems Technician - Software Engine PCSSN (Davis Campus)	71.4	71.4	57.1	57.1	64.3	7
Province MTCU 60505 Computer Systems Technology	82.7	75.1	72.6	68.5	74.7	1116
Comp Systems Techy - Softw Develop & Netw Eng PCSSC (Davis Campus)	83.3	76.7	70	80	77.5	30
Comp Systems Techy - Software Develop & Netw PCSTS (Davis Campus)	73.1	51.9	53.8	48.1	56.7	52
Computer Science Technology Coop PCSTC (Davis Campus)	79.2	70.8	66.7	66.7	70.8	24
Systems Analyst Coop PSYAC (Trafalgar Campus)	80	60	80	80	75	10
Province MTCU 52937 Cosmetic Techniques	90.6	86.8	83	73.6	83.5	159
Cosmetic Techniques and Management PCTAM (Trafalgar Campus)	88.4	80	87.4	73.7	82.4	95
Province MTCU 52613 Court And Tribunal Agent	84.4	80.4	65.5	65.7	74	571
Paralegal PARAL (Davis Campus)	84.4	75.2	57.8	57.8	68.8	109
Province MTCU 51802 Design And Visual Arts - General	68.8	71.1	71.9	67.2	69.7	128
Visual and Creative Arts PCVAT (Trafalgar Campus)	68.8	71.1	71.9	67.2	69.7	128
Province MTCU 60272 E-commerce Management	65.2	56.5	73.9	69.6	66.3	23
E-commerce Management PECOM (Davis Campus)	50	50	58.3	50	52.1	12
E-commerce Management PECOM (Trafalgar Campus)	80	60	100	100	85	5
E-commerce Management Co-op PECMC (Davis Campus)	83.3	66.7	83.3	83.3	79.2	6
Province MTCU 51211 Early Childhood Education	94	86.6	71.8	73.5	81.5	3420
Early Childhood Education PECED (Davis Campus)	93	88.5	74.5	71	81.8	200
Early Childhood Education PECED (Trafalgar Campus)	93.3	85.8	75	75.8	82.5	120
Early Childhood Education - Intensive PECEI (Davis Campus)	96.3	92.6	77.8	81.5	87	27
Province MTCU 71228 Educational Assistant	100	93.8	81.3	78.1	88.3	32



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Educational Assistant (1 yr) PEDAS (Davis Campus)	100	93.8	87.5	75	89.1	16
Educational Assistant (1 yr) PEDAS (Trafalgar Campus)	100	93.8	75	81.3	87.5	16
Province MTCU 51228 Educational Assistant	95.5	89.7	74.1	73.7	83.2	243
Educational Assistant (2 yr) PCEAD (Trafalgar Campus)	96.3	88.9	88.9	81.5	88.9	27
Province MTCU 45613 Electrical Techniques	85.3	72.6	71.7	67.2	74.2	442
Electrician-Pr Trade PEPRT (Skills Training Centre)	81.4	74.2	60.8	60.8	69.3	97
Province MTCU 61021 Electro-mechanical Engineering Technology	83.3	68.5	61.9	62.6	69.1	270
Electromechanical Engineering Technology PEMTY (Davis Campus)	80	60	60	60	65	20
Electromechanical Engineering Techy Coop PEMTC (Davis Campus)	56.8	40.5	48.6	51.4	49.3	37
Province MTCU 55203 Electronics Engineering Technician	74.9	69.6	67.5	62.2	68.6	283
Electronics Engineering Technician PEETN (Davis Campus)	40	40	50	20	37.5	10
Province MTCU 65203 Electronics Engineering Technology	80	69.4	63	62.6	68.8	481
Electronics Engineering Technology PELTY (Davis Campus)	62.5	56.3	56.3	43.8	54.7	16
Electronics Engineering Technology Coop PEETC (Davis Campus)	81.8	61.8	56.4	65.5	66.4	55
Province MTCU 73009 Emergency Management	84	72	76	68	75	25
Emergency Management (1 yr.) PEMGD (Davis Campus)	66.7	66.7	75	50	64.6	12
Province MTCU 70505 Enterprise Database Management	97.7	88.6	97.7	93.2	94.3	44
Enterprise Database Management PEDMD (Trafalgar Campus)	100	100	100	100	100	4
Enterprise Database Management Coop PEDMC (Trafalgar Campus)	88.9	77.8	100	100	91.7	9
Province MTCU 72700 Environmental Control	80.6	78.6	68	73.8	75.2	103
Environmental Control Coop PENCC (Davis Campus)	89.5	84.2	47.4	68.4	72.4	19
Province MTCU 52700 Environmental Technician	84	79	66.4	67.8	74.3	580
Environmental Science Technician PENST (Davis Campus)	100	86.7	60	66.7	78.3	15
Province MTCU 53401 Esthetician	94	89.1	76.2	74.2	83.4	534
Esthetician PESTH (Trafalgar Campus)	94.1	92.2	70.6	66.7	80.9	51
Province MTCU 69403 Film And Television Production	87.9	84.2	71.9	68.9	78.2	647



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Media Arts PMEDA (Trafalgar Campus)	90	90	85	80	<b>86.3</b>	60
Province MTCU 61800 Fine Arts And Crafts - Advanced	88.3	87.3	73.7	72.2	<b>80.4</b>	205
Crafts and Design Fabrics PCRDT (Trafalgar Campus)	92.3	92.3	61.5	46.2	<b>73.1</b>	13
Crafts and Design Furniture PCRDF (Trafalgar Campus)	94.1	100	64.7	58.8	<b>79.4</b>	34
Visual and Creative Arts - Advanced PCVAD (Trafalgar Campus)	67.6	70.3	70.3	67.6	<b>68.9</b>	37
Province MTCU 54701 General Arts And Science	72.6	79.3	70.2	69	<b>72.8</b>	899
General Arts and Science - University (2 yr) PGASU (Davis Campus)	84.6	76.9	69.2	61.5	<b>73.1</b>	13
General Arts and Science - University (2 yr) PGASU (Trafalgar Campus)	54.5	63.6	68.2	72.7	<b>64.8</b>	22
Province MTCU 44700 General Arts And Science - One-year	73.1	77.8	73.8	73.6	<b>74.6</b>	1950
English Language Studies (ESL) PGASE (Davis Campus)	77.8	83.3	77.8	83.3	<b>80.6</b>	18
General Arts and Science - College Profile PGASC (Davis Campus)	53.3	60	66.7	60	<b>60</b>	30
General Arts and Science - Health PGASH (Davis Campus)	88.6	81.8	75	77.3	<b>80.7</b>	44
General Arts and Science - Pre Business PGASB (Davis Campus)	61.5	92.3	53.8	61.5	<b>67.3</b>	13
Province MTCU 70223 Human Resources Management	88.3	79.1	59.9	61.7	<b>72.2</b>	426
Human Resource Management Coop PHRMC (Davis Campus)	96	80	60	52	<b>72</b>	25
Human Resource Management Coop PHRMC (Trafalgar Campus)	100	100	100	100	<b>100</b>	11
Province MTCU 51838 Interior Decorating	86.7	77.6	63	65.5	<b>73.2</b>	330
Interior Decorating PINDE (Trafalgar Campus)	92.1	87.3	81	82.5	<b>85.7</b>	63
Province MTCU 61833 Interior Design	92.2	82.3	67	67.3	<b>77.2</b>	385
Interior Design PINTD (Trafalgar Campus)	94.3	81.6	63.3	62.7	<b>75.5</b>	158
Province MTCU 70202 International Business Management	74.6	68.4	64.8	62.3	<b>67.5</b>	244
International Business Coop PINTC (Davis Campus)	88.2	70.6	64.7	70.6	<b>73.5</b>	17
Province MTCU 53016 Investigation - Public And Private	95.1	92.7	75.6	78	<b>85.4</b>	41
Investigation - Public and Private PIPAP (Davis Campus)	95.1	92.7	75.6	78	<b>85.4</b>	41
Province MTCU 51995 Journalism - Broadcast	91.5	85.3	83.6	75.1	<b>83.9</b>	177
Journalism - Broadcast PBRJR (Trafalgar Campus)	96.9	96.9	93.8	93.8	<b>95.3</b>	32



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Province MTCU 72005 Journalism - New Media	92	84	76	60	<b>78</b>	25
Journalism - New Media PJRNM (Trafalgar Campus)	100	92.3	69.2	46.2	<b>76.9</b>	13
Province MTCU 52005 Journalism - Print	89.8	83.7	66.6	65.2	<b>76.3</b>	374
Journalism - Print PJOUR (Trafalgar Campus)	93.8	87.5	64.6	62.5	<b>77.1</b>	48
Province MTCU 77002 Manufacturing Management	80	100	80	80	<b>85</b>	5
Manufacturing Management PMFMT (Davis Campus)	80	100	80	80	<b>85</b>	5
Province MTCU 72900 Marketing Management	83.3	76.1	75.4	73.9	<b>77.2</b>	138
Marketing Management Coop PMKMC (Trafalgar Campus)	89.7	89.7	79.3	72.4	<b>82.8</b>	29
Province MTCU 51007 Mechanical Engineering Technician	77.2	69.9	64.3	61.8	<b>68.3</b>	395
Mechanical Engineering Technician PMETN (Davis Campus)	42.9	42.9	42.9	42.9	<b>42.9</b>	7
Province MTCU 61007 Mechanical Engineering Technology	79.7	70.6	66.2	61.5	<b>69.5</b>	1182
Mechanical Eng Techy Design & Drafting PMEDD (Davis Campus)	64.3	50	28.6	28.6	<b>42.9</b>	14
Mechanical Eng Techy Design & Drafting Coop PMDDC (Davis Campus)	81.1	59.5	59.5	43.2	<b>60.8</b>	37
Mechanical Engineering Technology PMETY (Davis Campus)	79.2	50	54.2	62.5	<b>61.5</b>	24
Mechanical Engineering Technology Coop PMETC (Davis Campus)	63.9	50	52.8	47.2	<b>53.5</b>	36
Province MTCU 79403 Media Arts - Interactive Multimedia	72.7	71.2	74.2	72.7	<b>72.7</b>	66
Interactive Multimedia PINMM (Trafalgar Campus)	41.2	23.5	70.6	64.7	<b>50</b>	17
Province MTCU 41903 Media Fundamentals	77.3	77.3	73.6	71.8	<b>75</b>	163
Media Fundamentals PMDAF (Trafalgar Campus)	72.2	72.2	67.8	73.3	<b>71.4</b>	90
Province MTCU 61912 Music Theatre - Performance	96.7	90.7	56.6	56.6	<b>75.1</b>	182
Music Theatre - Performance PMUST (Trafalgar Campus)	98.9	96.7	68.9	67.8	<b>83.1</b>	90
Province MTCU 52316 Office Administration - Executive	92.8	83.2	74.1	75.6	<b>81.4</b>	692
Office Administration Executive POFAE (Davis Campus)	92.6	77.8	70.4	55.6	<b>74.1</b>	27
Province MTCU 42313 Office Administration - General	90	83.5	76	77.8	<b>81.8</b>	600
Office Administration POFAD (Davis Campus)	82	72.1	73.8	63.9	<b>73</b>	61
Province MTCU 52306 Office Administration - Legal	91.6	84.3	64.8	66.2	<b>76.7</b>	287





## Sheridan Key Performance Indicator Student Satisfaction Survey - Winter 2010

	% Q14 Knowledge and Skills - Future Career	% Q26 Learning Experiences - Program Quality	% Q44 Quality of Facilities/Resources	% Q45 Quality of Services	% KPI Student Satisfaction KPI	Number of students included in KPI
<b>Province</b>	<b>87.2</b>	<b>80.2</b>	<b>69.3</b>	<b>68.6</b>	<b>76.3</b>	<b>111513</b>
<b>Sheridan</b>	<b>85.8</b>	<b>79.1</b>	<b>68.7</b>	<b>66.6</b>	<b>75</b>	<b>7410</b>
Office Administration Legal POFAL (Davis Campus)	95.2	90.5	28.6	42.9	64.3	21
Province MTCU 52308 Office Administration - Medical	90.6	81	69.8	73.3	78.7	648
Office Administration Medical POFAM (Davis Campus)	81.8	81.8	63.6	68.2	73.9	22
Province MTCU 72801 Personal Financial Services	82.9	78	71.5	71.5	76	123
Financial Planning PFINP (Trafalgar Campus)	100	100	77.3	77.3	88.6	22
Province MTCU 41469 Personal Support Worker	96	91	79.1	80.1	86.6	891
Personal Support Worker PPSWK (Davis Campus)	95.2	81	76.2	76.2	82.1	21
Province MTCU 51623 Pharmacy Technician	93.3	85.6	76.5	76.3	82.9	536
Pharmacy Technician Coop PPHTN (Davis Campus)	88.7	80.6	82.3	72.6	81	62
Province MTCU 51831 Photography	92.1	86.9	71.7	69.5	80.1	420
Applied Photography PAPHT (Trafalgar Campus)	93.3	96	76	74.7	85	75
Province MTCU 53008 Police Foundations	90.4	82.1	72.2	71.7	79.1	3836
Police Foundations PPOLF (Davis Campus)	86.6	81	59.1	61	71.9	269
Province MTCU 51407 Practical Nursing	90.5	78.7	65.5	66.1	75.2	3697
Practical Nursing PPNSG (Davis Campus)	92	83.2	66.4	67.2	77.2	125
Practical Nursing - Intensive PPNSI (Davis Campus)	83.3	66.7	83.3	66.7	75	6
Province MTCU 41911 Pre - Theatre Arts	100	97.9	93.8	89.6	95.3	48
Performing Arts - Preparation PPAPN (Trafalgar Campus)	100	97.9	93.8	89.6	95.3	48
Province MTCU 70207 Project Management	66.1	48.9	59.8	55.2	57.5	174
Project Management Coop PPRJC (Trafalgar Campus)	61.5	50	80.8	80.8	68.3	26
Province MTCU 70243 Public Relations	92.7	85.5	55.2	58	72.9	317
Corporate Communications PCCOM (Trafalgar Campus)	88.9	96.3	59.3	55.6	75	27
Province MTCU 71005 Quality Assurance - Manufacturing And Management	90	85	95	85	88.8	20
Quality Assurance Coop PQUAC (Davis Campus)	90	85	95	85	88.8	20
Province MTCU 50721 Social Service Worker	91	82.6	66.8	69.8	77.5	2501
Social Service Worker PSSWK (Davis Campus)	88.1	78.1	60.3	64.2	72.7	151



## Sheridan Key Performance Indicator Student Satisfaction Survey - Winter 2010

	% Q14 Knowledge and Skills - Future Career	% Q26 Learning Experiences - Program Quality	% Q44 Quality of Facilities/Resources	% Q45 Quality of Services	% KPI Student Satisfaction KPI	Number of students included in KPI
<b>Province</b>	<b>87.2</b>	<b>80.2</b>	<b>69.3</b>	<b>68.6</b>	<b>76.3</b>	<b>111513</b>
<b>Sheridan</b>	<b>85.8</b>	<b>79.1</b>	<b>68.7</b>	<b>66.6</b>	<b>75</b>	<b>7410</b>
Social Service Worker PSSWK (Trafalgar Campus)	85.8	72.6	62.3	67	71.9	106
Social Service Worker - Immigration and Refug PSSWI (Davis Campus)	100	85.7	71.4	71.4	82.1	14
Social Service Worker - Immigration and Refug PSSWI (Trafalgar Campus)	100	100	83.3	83.3	91.7	6
Province MTCU 50728 Social Service Worker - Gerontology	85.3	78	66.1	64.2	73.4	109
Social Service Worker - Gerontology PSSWG (Davis Campus)	84.2	63.2	52.6	36.8	59.2	19
Social Service Worker - Gerontology PSSWG (Trafalgar Campus)	82.1	71.8	69.2	61.5	71.2	39
Province MTCU 69302 Telecommunications Technology	94.5	76.4	70.9	67.3	77.3	55
Internet Communications Technology Co-op PTLTC (Davis Campus)	100	80	66.7	60	76.7	15
Internet Communications Technology Co-op PTLTC (Trafalgar Campus)	92.5	75	72.5	70	77.5	40
Province MTCU 51911 Theatre Arts - Production	94.5	90.8	67.4	64.7	79.4	218
Theatre Arts - Technical Production PTATP (Trafalgar Campus)	95.7	91.3	69.6	67.4	81	46
Province MTCU 53205 Tourism And Travel	89.4	84.5	75.9	74	81	995
Tourism and Travel PTOTR (Trafalgar Campus)	87.2	89.7	82.1	79.5	84.6	78
Province MTCU 51603 Veterinary Technician	93.9	89.2	73.5	73.5	82.5	461
Veterinary Technician PVETT (Davis Campus)	80.6	63.9	58.3	61.1	66	36
Province MTCU 51837 Visual Merchandising Arts	85.9	84.4	78.5	74.1	80.7	135
Visual Merchandising Arts PVMAS (Trafalgar Campus)	93.3	91.1	93.3	77.8	88.9	45

*Note: Students were included in KPI if they answered all 4 CAPSTONE questions and the semester question (Q2). Those students in first semester/term were excluded. Satisfaction statistics are based on a 5- point scale, where 1 means "Very Dissatisfied" and 5 means "Very Satisfied".*